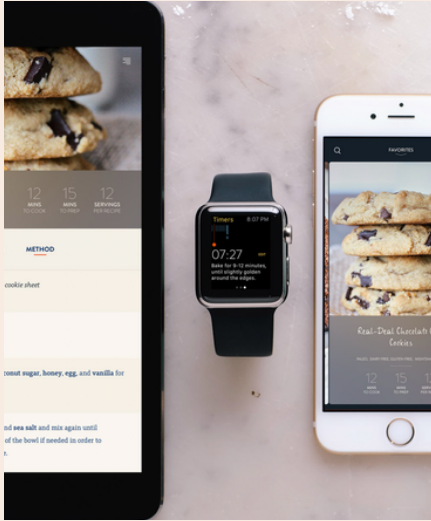


See how Bonobo Labs delivers **fast app support** and bug reporting for iOS, **24/7**



What they are saying about Influx:

“Even our customers are surprised sometimes by how fast we respond and fix issues for our iOS apps. The Influx team is fast and reliable, allowing our team to focus more on the proactive stuff.”

BONOBO – Ben Hamey, Founder at Bonobo

[Bonobo Labs](#) is the exclusive app developer for Moleskine that makes apps, websites, hardware, marketing, branding, packaging, business processes, and technology. The company is an entirely remote, diversified global team made up of software engineers, designers, writers, entrepreneurs, animators, chefs, photographers, and more.

INFLUX TEAM SETUP:

- [24/7 flexible customer support](#)
- Operational in 3 continents
- 70%+ of responses and QA handled by Influx

INFLUX TEAM RESULTS:

- 1000+ resolutions per month
- 67% resolved on first response

Getting started with Influx:

Before working with Influx, Bonobo managed all of their support tickets with their existing team, then realized this solution wouldn't scale as they launched new partnerships.

With a need for [24/7 support](#) but no internal capacity for it, Bonobo decided to outsource their Tier 1 & 2 support tickets and bug triage to Influx. They now have increased capacity for launching and iterating new products while planning their next growth opportunity.

Influx manages over 70% of Bonobo's support operation and QA, allowing the company's internal development team to focus on the job at hand – building seriously slick apps.

Influx builds support teams on demand that flex and scale as you need, enabling companies to deliver fast, high-quality support experiences, 24/7.

Ready to try Influx? [Contact sales](#)

